

Best Price Guaranteed

You are getting the lowest possible price at the time of booking – guaranteed.

If you find your reservation on another website at a lower rate, contact us at 902 254 255 or reservations@hospes.com. We will match the rate of the other deal if the following conditions are met:

1. You have contacted us immediately after booking with all the details of the other deal including a link to the offer on the website and the exact price being quoted.
2. The other deal is bookable online and is still available when we check.

3. The other deal is subject to the same booking conditions you've opted for in our website hospes.com. This means:

It is the same room type, apartment type, etc.

It is for the same check-in and check-out dates

It has identical room conditions attached (including the meal plan, cancellation policy, package offer, etc.)

4. The conditions of your booking with us still allow penalty-free cancellations and modifications.

If we can't match the rate of the other deal because one of the above conditions is different, you still keep your existing reservation – including the cancellation policy.

Our Best Price Guarantee offer does not apply if:

1. You book through a website that doesn't reveal which property or accommodation type you'll be staying at until after you've booked.

2. You book using:

Special membership rates

Frequent stayer rates

Loyalty points

Any rewards programmes or special promotions made available through the accommodation provider

3. You don't contact us until after you have checked in.